



**PERFECT  
SMILE**

Practice  
Information

# READING DENTAL SEDATION CLINIC

[perfectsmile-dental.com](http://perfectsmile-dental.com)

T: 01118 939 4666 E: [reading@perfectsmile-dental.com](mailto:reading@perfectsmile-dental.com)

  PerfectSmileSouth  PerfectSmile.South

Welcoming:

**NHS** Referrals (exempt only) & Private Patients

# When You Smile, The World Smiles With You.

At Perfect Smile, we understand that your smile is not just what you look like, but how you feel on the inside.

We believe that everyone deserves their own perfect smile they can share with the world. Through our range of general and cosmetic dentistry, we are here to help you look and feel at your very best.

## Why Choose Us?

Your smile is one of your most valuable assets. We also understand the massive impact your smile can have on your health and well-being. With modern and safe dental practices and a team of experts across the country, we work with you to build a personalised treatment plan. We're award winning with thousands of happy patients. Our friendly staff will always be on hand to talk you through how we can help you achieve your perfect smile.

## Our Practices

All our dental practices are designed with your comfort and convenience in mind. Working around your busy lifestyle we offer early morning, lunchtime and afternoon times to ensure your treatment plans are completed within time frames which suit you.

We pride ourselves on our state-of-the-art technology and our teams of highly qualified and experienced clinicians who deliver the very best in dental care.



## Our Offer

We offer both private and NHS treatment plans at our practices, as well as specialist treatments with flexible finance options to give you the freedom to spread payments. We aim to give you excellent results through the delivery of evidence-based treatments and honest practice. No matter what treatment you have with Perfect Smile we work with you to personalise your treatment plan to suit your individual needs which allows you to achieve an outstanding result.

## Our Aim

We know how important it is to love your smile. Our aim is to assure you, you'll be as comfortable and informed as possible throughout any treatment we give you. We'll break down the cost, treatment length and number of appointments. Any precautions you may need to take during your treatment are also discussed in detail so we can be sure you'll feel at ease & relaxed at any of our practices.

## Sedation For Anxious Patients

Reading Dental Sedation Clinic specialises in treating nervous patients and accept both NHS (Exempt) & Private patients. All staff are certified by SAAD to carry out sedation in a safe and professional environment, carrying out IV Sedation as a form of anxiety control to make treatment more pleasant for patients.

You can be referred by your dentist. Your dentist would need to complete a form instructing us of what treatment is required to be carried out and send into the practice along with any relevant x-rays and medical history you have.

Treatment is available for all NHS (Exempt only) and paying patients would be charged independently. Our independent fees are available directly from the practice. You are welcome to contact the practice for an estimate quotation to guide you on the potential cost of treatment. Our friendly team are happy to answer any questions you may have.

### Who can be treated with sedation?

- Children over the age of 12 years old
- Adults with no complicated medical history

### What Types of treatment can be carried out under sedation?

- All Restorative treatments, including fillings, crowns and root canal treatment.
- Tooth Extractions, including surgical and orthodontic tooth removal
- Implant Placement

### Can a patient be seen urgently or as an emergency?

If your dental treatment is an emergency and you are suffering with pain your appointment will be prioritised and the practice will see you as soon as they can. Same day emergency appointments are available. We would suggest you call the practice for advice for any urgent or complicated referral.

### Can I refer myself as a patient?

Yes you can. To do this you will need to be assessed by the dentist prior to treatment. We can only see you on a private basis without referral. We also welcome referrals for Implants, Root Canal Treatment & Minor Surgical Procedures (extractions) on a private basis. We would suggest you contact the practice directly for advice.



## Free NHS Dental Treatment or Help With Health Costs

If you would like to register for NHS dental treatment, the nearest Perfect Smile practice for NHS patients is our Bracknell site. Please call: **01344 484466** or email: [info.bracknell@perfectsmile-dental.com](mailto:info.bracknell@perfectsmile-dental.com) or come in to see us at: **11-13 High Street, Bracknell, RG12 1DL.**

### Remember, you don't have to pay for NHS dental treatment if you're:

- Under 18, or under 19 and in full-time education
- Pregnant or have had a baby in the previous 12 months
- Being treated in an NHS hospital and your treatment is carried out by the hospital dentist (but you may have to pay for any dentures or bridges)
- Receiving low income benefits, or you're under 20 and a dependant of someone receiving low income benefits

### Low income benefits

You're entitled to free NHS dental treatment if you or your spouse (including civil partner) receive:

- Income Support
- Income-related Employment and Support Allowance (Not Contribution Based)
- Income-based Jobseeker's Allowance (Not Contribution Based)
- Pension Credit (Not savings Credit)
- Universal Credit (in certain circumstances - No earnings or Earnings within allowed limit)

### Certificates to help with health costs

You can receive free NHS dental treatment if you're entitled to or named on:

- a valid NHS tax credit exemption certificate
- a valid HC2 certificate - available for people on a low income

If you're named on an NHS certificate for partial help with health costs (HC3) you may also get help.

You'll be asked to show your dentist written proof that you don't have to pay for all or part of your NHS treatment. You'll also be asked to sign a form to confirm that you don't have to pay.

If you're seen under the NHS, you'll be required to complete a Practice Record Form. The Practice Record Form is an NHS requirement and a declaration to the NHS of which you are responsible for. This informs the NHS whether you're in receipt of a dental exemption which excludes you from paying NHS charges or whether you should pay for your dental charges. Failure to complete the Practice Record Form may result in an NHS appointment being declined. If you're found to have wrongly claimed free or reduced costs for NHS dental treatment, you'll be asked to pay the full cost of the treatment and may receive a penalty charge from the NHS. Routine checks are carried out on claims including claims where evidence of entitlement is shown to the dental practice.

If treatment is required, you will also be asked to sign a FP17DC form or a printed treatment plan which details the NHS and/or private treatment suggested, along with the prices associated with the treatment(s).

# Continuous Improvement

At Perfect Smile, we are committed to continuously improving the service and care we provide to each of our patients.

## Clinical Excellence

We invest in proven, high quality materials and state-of-the-art equipment and believe in the continuous professional development of each and every member of our team.

## Cross Infection

Our practices pride themselves in cross infection control measures adapting universal precautions abiding by the HTM 01-05 guidance from the Department of Health in line with GDC and CQC standards. We believe in exceeding all standards of Health and Safety for the reassurance and peace of mind of our patients and team.

## Patient Confidentiality, Communication & Feedback

At Perfect Smile, we will always store your personal details confidentially and securely. They will never be given to a third party. You may also receive email/text reminders for appointments up to 7 days in advance and recalls up to 1 month in advance. Feedback from our patients is always welcomed. Once you finish treatment at Perfect Smile, you may be contacted. This valued feedback enables us to continuously invest in what matters the most to you.

## Late Cancellations and Failed To Attend Policy

We have a Late Cancellations and Failed To Attend Policy. This ensures we are able to keep a robust system in place enabling easier access to appointments for all patients. Should you need to change your appointment time or date, we simply ask for at least 48 hours notice in advance. This will allow us to offer your place to another patient.

If you miss more than two appointments and give less than 48 hours notice, we may not be able to complete your treatment or offer you NHS care in the future.

We also request a deposit for all treatment appointments.

## Dental Finance

0% Interest-free plans available\*  
on selected cosmetic treatments

\*Terms and conditions apply.  
Credit subject to status and checks.



## Practice Information

<b>Opening Hours:</b>	Monday:	8am - 6pm
	Tuesday:	8am - 5pm
	Wednesday:	8am - 5pm
	Thursday:	8am - 5pm
	Friday:	8am - 2pm

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<b>Address:</b>	165 Oxford Road, RG1 7UZ
<b>General Enquiries:</b>	0118 939 4666
<b>Email Enquiries:</b>	reading@perfectsmile-dental.com
<b>Website:</b>	www.perfectsmile-dental.com

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### Dentists:

- Gerrit Snyman *GDC: 65612*
- Asim Bhatti *GDC: 258728*
- Muddassar Riaz *GDC: 287045*

### Hygienist:

- Julianne Ryan *GDC: 287045*

### Anaesthetist:

- Shiv Anand *GDC: 2560638*
  - James Bodonyi *GMC: 3639788*
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<b>Out of Hours Emergency GP Service:</b>	111
<b>NHS Choices Website:</b>	www.nhs.uk

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### Additional Practice Information:

- Free parking available
  - Interest free finance available
  - We welcome children, adults & families
  - This leaflet is available in various languages if requested
  - We operate a strict zero tolerance policy towards violent or abusive behaviour
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<b>Principal &amp; Director:</b>	Chirag Patel <i>BDS, GDC: 79721</i>
<b>Managing Director:</b>	Palvesh Patel
<b>Head Office:</b>	106 Putney High St, SW15 1RG Tel: 020 8789 2323 Company Registration No. 7229041

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Every effort will be made for you to see a dentist of your choice. However, in an event of an emergency appointment this may not be possible.

Should you have any complaints about the service that we provide, please ask a member of our team for the complaints procedure. For complaints outside of the practice, please call PALS on tel: 0118 322 8359 or the General Dental Council Complaints Service on tel: 020 8253 0800, or the Care Quality Commission on tel: 0300 061 6161, if you are not satisfied with the service. You can also provide feedback through NHS England via [www.nhs.uk](http://www.nhs.uk).